Nickol Global Solutions partners with USAID/Cambodia to promote tech-enabled social accountability in One Window Service Offices (OWSO)

ALEXANDRIA, VA, USA – Nickol Global Solutions LLC (NGS) is pleased to announce that USAID/Cambodia has awarded the firm its first prime contract – the three-year, $3 million **One Window Service Offices – Platform to Enhance Accountability (OWSO-PEA)** Activity. Supported by local partners InSTEDD iLab Southeast Asia and Advocacy and Policy Institute (API), NGS will lead the OWSO-PEA Activity, which aims to increase the capability of civil society to engage in political processes. The award is part of USAID's Small Business Applied Research (SBAR) pilot, a field-based initiative that establishes a streamlined and unique pathway for the Agency to expand its access to U.S. small businesses for solutions to some of the world's most daunting development challenges.

"We are very excited that USAID has selected NGS to implement this important work," said Kaylin Nickol, President and CEO of NGS. "We look forward to working alongside our Cambodian partners and USAID to enhance civil society's capacity to demand accountability for high quality OWSO services."

With the support of our two Cambodian partners, the concept will design and pilot a suite of simple civic tech tools to create consistent, efficient access to information regarding OWSO administration services in a way that accommodates all abilities of the population. Beyond the civic tech platform, OWSO-PEA will also embark on a broad-based public outreach campaign to enhance public awareness of and engagement in OWSO services as well as monitoring tools to enable citizens and businesses to report on efficiency/satisfaction of OWSO services. NGS will design and pilot OWSO-PEA in Battambang province in the first year before expanding the pilot to Siem Reap and Kampong Thom in the second year of the activity.

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